



ROYAL LEGACIES

YOUR VISION | OUR MISSION

SUPPLY & FIX
TERMS AND CONDITIONS



THE HUSTLE-FREE SUPPLY & FIX — TERMS & CONDITIONS

1. What The Hustle-Free S&F Covers

The Hustle-Free model provides a complete **Supply & Fix** service with extra miles.

This means **ROYAL LEGACIES Pvt Limited** handles the sourcing, delivery, and installation of all materials required for the agreed scope of work.

The service is designed to eliminate:

- delays caused by late material sourcing
- confusion around labour timelines
- unexpected changes in pricing

Once payment is made, the project is booked, materials are secured, and installation is scheduled.

2. Payment Terms

The Hustle-Free model operates on a **Full Upfront Payment** system.

The Total Contract value will be stated in the agreement form

2.1 Full Project Payment (Before Initiation)

This covers:

- all materials covered in the scope
- full labour cost
- scheduling and mobilisation

No work will begin and no materials will be dispatched until payment has cleared.

2.2 Price Validity

The Total Contract Value is only valid until payment is made.

Prices may change if payment is delayed beyond the stated validity period.

3. Project Delivery

Once full payment is received:

- materials processed immediately
- delivery dates are scheduled
- a confirmed installation date is issued

The **ROYAL LEGACIES Pvt Limited** will make reasonable efforts to complete the project within the agreed timeframe, provided the Client grants continuous access and does not delay the process.

4. Our Responsibilities

The Contractor will:

- supply materials that meet the agreed specification
- provide skilled labour to complete the installation
- maintain professional conduct and site cleanliness
- notify the Client of any variations or issues found during installation

Materials supplied will be new and suitable for the intended purpose.

5. Material Shortages & On-Site Adjustments

In the event that extra materials are required

— **ROYAL LEGACIES Pvt Limited** is responsible for supplying these additional materials to avoid delays.

6. Workmanship Guarantee

The Hustle-Free S&F includes a **2-Year Workmanship Guarantee** from the date of completion.

Covers:

- installation workmanship defects
- water-penetration issues caused by workmanship

Does Not Cover:

- natural causes or severe weather damage
- wear and tear
- maintenance issues
- damage caused by third parties



SUPPLY & FIX — TERMS & CONDITIONS

1. What The Normal Supply and Fix Covers

This means **ROYAL LEGACIES Pvt Limited** will still handle the sourcing, delivery, and installation of all materials required for the agreed scope of work.

The service is designed to eliminate:

- delays caused by late material sourcing
- confusion around labour timelines
- unexpected changes in pricing

Once payment is made in according to our payment terms , the project is booked, materials are secured, and installation is scheduled

2. Payment

The Owner shall make the following payments:

•**MATERIAL.** Material will be paid in full before or as soon as it is delivered.

•**DEPOSIT PAYMENTS.** A 50% Labour Deposit payments to the General Contractor will be made as soon as the Agreement is approved and signed.

•**FINAL PAYMENTS.** The Owner shall issue the Final Settlement [A day subsequent to the end of the project . The final settlement payment shall constitute the entire outstanding balance of the Labour contract price.

The Initial Contract Value will be stated in the agreement form.

3. OBLIGATIONS

3.1 OWNER OBLIGATIONS.

The Owner will provide instructions to the (**ROYAL LEGACIES Pvt Limited**) through the general contractors representative. The Owner will be responsible for providing utilities to be used on the construction site. such as water.

3.2 ROYAL LEGACIES OBLIGATIONS

The **ROYAL LEGACIES Pvt Limited** will deliver the substantially completed Project before the end of the terms of the Contract, The General Contractor (**ROYAL LEGACIES Pvt Limited**) will supervise and direct the Project, enforce proper discipline among the employees, subcontractors agents and secure all the permits and licenses necessary for the completion of the Project .

4. MATERIALS.

The General Contractor shall provide the materials, tools, equipment, and services necessary for the completion of the Project. The materials shall be new and of good condition unless otherwise agreed by the contracting parties.

4.1 SHORTAGES OF MATERIALS

In the event of any shortage of materials, the Client will be responsible for procuring the additional materials required to complete the project. This will ensure timely completion and minimize delays.

5. Workmanship Guarantee

The Hustle-Free S&F includes a **2-Year Workmanship Guarantee** from the date of completion.

Covers:

- installation workmanship defects
- water-penetration issues caused by workmanship

Does Not Cover:

- natural causes or severe weather damage
- wear and tear
- maintenance issues
- damage caused by third parties

6. TERMINATION.

Either Party may terminate the Contract in the event of non-payment or failure to perform the Project according to the specifications in this Contract.